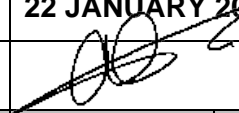
	Document Name: Customer Satisfaction Questionnaire					Page: 1 of 1
	Author	L Mouton	Revision No.	0	Document Number	FMA18
	Approved by	F du Plessis	Revision Date	13/11/2018	Process Owner	CMR
	Effective Date	01/12/2018	Uncontrolled if printed. This document is maintained on an electronic Database, the printed version should be compared, as it may be outdated.			

CUSTOMER			CALLIPER CONSULTING ENGINEERS (PTY) LTD			
PERSON COMPLETING FORM			SINGAZI NDLOVU			
DESIGNATION OF PERSON			PROJECT MANAGER			
DATE			22 JANUARY 2019			
SIGNATURE						
Ratings	1 = Excellent	2 = Good	3 = Average	4 = Poor	5 = Very Poor	6 = N/A
Kindly rate the following questions						Ratings
1	The quality of the end-product					2
2	The timeous delivery of the end-product					1
3	The meeting of customer requirements					2
4	Chavani's flexibility to accommodate specific customer requests					1
5	Chavani responding timeously to Customer requests					2
6	Display of technical expertise in delivering of service					2
7	Regular, clear and concise communication from Chavani Site Management Team to the customer					2
8	Overall level of service rendered by Chavani					1
9	Chavani's resolving conflict with the customer in a professional way					2
10	Chavani creating a safe work site					2
11	Recommending Chavani to other customers					1
General Remarks or Suggestions:						
<ul style="list-style-type: none"> • Dedicated to good quality and workmanship • Timeous delivery and problem solving • Very professional competent experienced service provider with a young and knowledgeable team 						

Kindly return the completed questionnaire to: leon@chavani.co.za